

## How to order a Canyon-bike? Instructions for the end user

1. In case you are interested to order a Canyon-bike, please contact us, [canyon@fleet.fi](mailto:canyon@fleet.fi).
2. We will take care of the order for you. We kindly ask you to send us screenshot from the shopping basket ([www.canyon.com](http://www.canyon.com)), which includes the wanted bicycle and equipment as shown below. This is how we are able to avoid interpretiveness. Obligatory delivery and package cost is always automatically added to the total amount. End user must notice that obligatory delivery and package cost, bicycle and equipment together can not cross the maximum acquisition price mentioned in employers bike policy.
3. Please let us know the wanted delivery address. Bikes are always delivered straight to the end user. End user is responsible of accumulating the bicycle.
4. End user is also responsible of delivering the correct information about the wanted bicycle, equipment and delivery address.
5. Please notice that there is no right to return or change bicycles and other products in business to business sales.
6. We will order the bike as soon as possible, but unfortunately sometimes the wanted bike can be sold quicker than we are able to proceed the order. If you have option B from the same website please let us know.
7. We at Fleet Innovation will take care of the order and payment. After proceeding the order, we will send you confirmation and the estimated delivery time.
8. In case you have any questions, please don't hesitate to ask us. We will be happy to help.
9. **After you have received the bike, you are responsible of informing the VIN (vehicle identification number) to Fleet Innovation ([fleetbike@fleet.fi](mailto:fleetbike@fleet.fi)).** VIN is a must for finance- and insurance companies. VIN is reported in the invoice-document sent with bike.
10. After the delivery if you need to make a consumer complaint of possible defects on the bike or the equipment, please contact [canyon@fleet.fi](mailto:canyon@fleet.fi) For the complaint we need the following information:
  - Model of the bike / Name of the broken part
  - Description of the damage
  - Maximum of 6 photos which show the bike from left and right side including the rims. Photos of the damaged part.

## Kassalle (1)



**Grail 7 eTap**

**2.299,00 €**

Väri: Forest  
Runkokoko: L

- 1 +



**Bike Guard**

**19,90 €**

Kestävä laatikko kuljetukseen, säilytykseen ja pyörän lähettämiseen. Toimii myös kokoamisen aikaisena pyörätelineenä.

## TILAUSYHTEENVETO

Välisumma 2.318,90 €

Toimitus (Kotiinkuljetus) 39,90 €

---

Yhteensä 2.358,80 €

sis. 456,54 € verot